

ACTIONS TAKEN DUE TO COVID-19 PANDEMIC



Crown Piast Hotel & Spa

ul. Radzikowskiego 109, Kraków

13.07.2020

The venue taking part in the programme has declared full knowledge of the regulations and current guidelines issued by the Ministry of Economic Development and the Chief Sanitary Inspector for the operation of tourist accommodation during the COVID-19 epidemic in Poland, and has agreed to comply with those recommendations throughout the time they use the programme's logo.

The Polish Tourism Organisation cannot be held responsible for any actions or failure to act on the part of venues using the logo; in particular, it cannot be held accountable for any damage caused to third parties, including that stemming from failure to comply with the recommendations.



POLISH
TOURISM
ORGANISATION

RECEPTION AND COMMON PARTS

Fast and secure check-in.

Restrictions on the number of people staying in the hotel lobby at the same time.

Receptionists equipped with visors / masks and disposable protective gloves.

We suggest that payments should be made cashless.

Hand sanitizer dispensers at reception and toilets.

Systematic ozonation of common areas of the Hotel.

It is forbidden to stay in the hotel of guests without prior check-in.

No visitors to the rooms.

Measure temperature with a non-contact thermometer.

Possibility to purchase masks at the reception.

ROOMS

Routine cleaning of rooms, disinfection of all touch surfaces and equipment, airing and ozonation after each guest.

Bed linen and towels washed at 60 degrees with detergent.

Cleaning of rooms during the stay of guests only on special request.

A maximum of two guests staying in one room, and in the case of non-family guests, we suggest using rooms for single use on preferential terms

GASTRONOMY

The Drink Bar is open from 11:00 to 19:00.

The hotel restaurant for individual guests is closed until further notice, it is possible to order meals in the rooms - upon prior order.

Breakfast served by the waiter. It is possible to order breakfast in the room, at the previously stated time and free of charge.

Room service at no extra charge.

We encourage you to eat outdoors, keeping your distance from other guests. For this purpose, we provide tables on the terrace in the hotel garden.

Upon check-in, guests will receive the obligatory take-away / room service menu.

THERMES, SWIMMING POOL, SPA ZONE

Swimming pool, thermal baths, saunas, fitness room - restrictions on the number of people, obligatory mask at the reception and keeping a distance of 2 meters, information is provided on a regular basis by the reception desk of Krakow Thermal Baths.

CONFERENCE ROOMS

We provide two conference rooms on the terms described in the current regulations - social distance, minimum 2 meters distance between people